

PRIVACY POLICY

Inner Works Counselling (“us”, “we”, or “our”) is committed to protecting the privacy and security of our clients and website visitors. This privacy policy outlines the types of personal information we collect, how we use it, and the steps we take to safeguard your information. By using our website and services, you consent to the practices described in this policy.

Information We Collect

We collect personal information from you when you visit our website, sign up for our newsletter, fill out a contact form, or engage in counselling services. This information may include your name, email address, phone number, and any other relevant details necessary to provide our services.

How We Use Your Information

We use your personal information to provide counselling services, communicate with you regarding appointments and updates, and send newsletters if you've opted in. We may also use your information to improve our services and website or comply with legal obligations.

Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information with trusted service providers who assist us in operating our website or providing services, but only to the extent necessary for them to perform their duties.

Security Measures

We employ industry-standard security measures to protect your personal information from unauthorized access, use, or disclosure. While we strive to protect your information, no system can be 100% secure. We cannot guarantee the security of information transmitted to us through our website or other electronic means.

Your Rights

You have the right to access, correct, or delete your personal information that we hold. If you wish to exercise these rights, please contact us using the information below.

Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and your continued use of our website or services indicates your acceptance of the updated policy.

Contact Us

If you have any questions or concerns regarding our Privacy Policy, please contact us at admin@innerworkscounselling.com.au or 0432 778 490.